


# MEHMOOD RAFIQUE SHAIKH

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 <https://mehmood.sajid.cloud/>

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## Invitation

- I invite you to visit my online portfolio to see my work and CV in a visual format: <https://mehmood.sajid.cloud/>

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## Objective

I seek challenging opportunities where I can fully use my skills for the success of the organization.

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## Experience

- Firstsource Solution Limited** 05 Aug 2019 - 21 Jan 2026  
Senior customer executive
  - Working for Lloyds banking group
  - Reviewing and analysing alerts generated by transaction monitoring systems.
  - Conducting investigation of financial transactions to identify money laundering, fraudulent activities or other financial crimes.
  - Researched client information using screening tools such as PEGA Portal, MSP & CINS.
  - Identifying PEP and High net worth individuals including their online presence and adverse media.
  - Performed research analysis on payment patterns & transaction history to find out discrepancies.
  - Identified potential risk situations and escalated to other members of the compliance team.

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## Education

- Mumbai University** 2016  
Bachelor of Commerce (B.Com)
- Maharashtra State Board** 2011  
HSC
- Maharashtra State Board** 2009  
SSC

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## Skills

- Fraud Investigation
- Transaction Monitoring
- Know Your Customer (KYC/CDD)
- AML & Compliance
- MS office
- Adobe & Nitro

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## Achievements & Awards

- Best Performer Award - Consistently recognized for exceeding productivity and accuracy benchmarks.
- Customer Excellence Award - Appreciated for delivering outstanding customer satisfaction.
- SME Recognition - Trusted point of contact for process clarification and quality support.
- 1st Prize - Lloyds Banking Group Indoor Games Competition
- 1st Prize - Inter College Carrom Championship

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## Languages

- English
- Hindi
- Marathi