

MEHMOOD RAFIQUE SHAIKH

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 <https://mehmood.sajid.cloud/>

Invitation

- I invite you to visit my online portfolio to see my work and CV in a visual format: <https://mehmood.sajid.cloud/>

Objective

I seek challenging opportunities where I can fully use my skills for the success of the organization.

Experience

- | | |
|---|---------------------------|
| • Firstsource Solution Limited | 05 Aug 2019 - 21 Jan 2026 |
| Senior customer executive | |
| ◦ Working for Lloyds banking group | |
| ◦ Reviewing and analysing alerts generated by transaction monitoring systems. | |
| ◦ Conducting investigation of financial transactions to identify money laundering, fraudulent activities or other financial crimes. | |
| ◦ Researched client information using screening tools such as PEGA Portal, MSP & CINS. | |
| ◦ Identifying PEP and High net worth individuals including their online presence and adverse media. | |
| ◦ Performed research analysis on payment patterns & transaction history to find out discrepancies. | |
| ◦ Identified potential risk situations and escalated to other members of the compliance team. | |

Education

- | | |
|----------------------------------|------|
| • Mumbai University | 2016 |
| Bachelor of Commerce (B.Com) | |
| • Maharashtra State Board | 2011 |
| HSC | |
| • Maharashtra State Board | 2009 |
| SSC | |

Skills

- Fraud Investigation
- Transaction Monitoring
- Know Your Customer (KYC/CDD)
- AML & Compliance
- MS office
- Adobe & Nitro

Achievements & Awards

- Best Performer Award - Consistently recognized for exceeding productivity and accuracy benchmarks.
- Customer Excellence Award - Appreciated for delivering outstanding customer satisfaction.
- SME Recognition - Trusted point of contact for process clarification and quality support.
- 1st Prize - Lloyds Banking Group Indoor Games Competition
- 1st Prize - Inter College Carrom Championship

Languages

- English
- Hindi
- Marathi